PressGO

DRIVING SCHOOL TERMS AND CONDITIONS

Effective 17 November 2026 | Automatic driving lessons and VORT preparation

Please read these Terms and Conditions before your first lesson. By booking, attending or allowing a third party to arrange a lesson, the student agrees to these terms. Nothing in these terms excludes rights that cannot lawfully be excluded under the Australian Consumer Law.

1. Bookings, payments and cancellations

1.1 A lesson is confirmed when PressGO Driving School issues a booking confirmation, quote or invoice, or otherwise confirms the booking in writing. A reminder may be sent as a courtesy, but the student remains responsible for remembering the booking.

1.2 Lesson fees are payable by the due date shown on the invoice or as otherwise agreed. Prices are GST inclusive unless stated otherwise.

1.3 Payments are not refundable for a change of mind, except where a refund is required under the Australian Consumer Law or these Terms and Conditions.

1.4 At least 24 hours' notice must be provided to cancel or reschedule a lesson. With sufficient notice, any payment or lesson credit will be transferred to a future booking, subject to package validity and availability.

1.5 If a lesson is cancelled or rescheduled with less than 24 hours' notice, the full lesson fee will be charged. Any payment or lesson credit allocated to the booking will be forfeited.

1.6 If the student does not attend a scheduled lesson and has not provided notice, the full lesson fee will be charged. PressGO Driving School may leave after waiting 15 minutes, and the original finishing time will not be extended if the student arrives late.

1.7 Where lessons are prepaid, included in a package or funded by an employment service or another third party, a late cancellation or non-attendance will count as a used lesson and will be deducted from the student's remaining allocation.

1.8 PressGO Driving School may waive a cancellation fee in exceptional circumstances at its discretion. A waiver on one occasion does not change these terms or create an entitlement to a future waiver.

1.9 If PressGO Driving School must cancel a lesson, the lesson will be rescheduled or any payment or credit will remain available. PressGO Driving School is not responsible for reasonable consequential costs arising from a cancellation, except where required by law.

2. VORT Assessment Bookings, Payments and Cancellations

2.1 A $200 deposit is required to secure a VORT assessment booking. All bookings are subject to examiner availability and confirmation. The deposit forms part of the total assessment fee and is not an additional charge.

2.2 The remaining balance must be paid at least 48 hours before the scheduled assessment. PressGO Driving School may suspend or cancel an assessment booking if payment has not been received by the due date, subject to applicable cancellation terms.

2.3 VORT assessments are arranged through an authorised examiner, who is responsible for booking the assessment with Service SA. The date and time the examiner confirms the booking may vary. Once the examiner has booked the assessment with Service SA, examiner cancellation fees may apply.

2.4 If a student cancels or reschedules their VORT assessment after the examiner has confirmed the booking with Service SA, the $200 deposit may be forfeited to cover examiner cancellation fees, administration, lost booking opportunities and other reasonable losses incurred by PressGO Driving School. If the assessment has not yet been booked with Service SA, any refund will be calculated after deducting reasonable costs or losses already incurred.

2.5 If a student cancels or reschedules their VORT assessment with less than 24 hours' notice, the full booked assessment fee may be charged or retained, to the extent reasonably justified by examiner fees, reserved vehicle and instructor time, lost booking opportunities and other reasonable losses.

2.6 If a student fails to attend their scheduled VORT assessment without providing notice, the full booked assessment fee may be charged or retained, subject to applicable law. This also applies where the student arrives too late for the assessment to proceed or is unable to undertake the assessment due to circumstances within their control, including failing to present a valid driver's licence or learner's permit.

2.7 Where a VORT assessment has been cancelled, rescheduled or missed and cancellation fees have been incurred, a new booking will require payment of the applicable assessment fee. Any payments retained to cover cancellation fees or reasonable losses will not be transferred to the new booking. Any refundable balance or unused credit will be accounted for separately.

2.8 If the examiner or PressGO Driving School cancels an assessment for reasons outside the student's control, the student will be offered a rescheduled assessment or an appropriate refund. The student will not be charged cancellation fees arising solely from the examiner's or PressGO Driving School's cancellation.

2.9 PressGO Driving School may consider exceptional circumstances when assessing cancellation fees. Any cancellation fees or retained payments will be limited to reasonable costs and losses incurred, taking into account costs avoided or recoverable. Nothing in these terms excludes, restricts or modifies the student's rights under Australian Consumer Law.

3. Packages and Third-Party-Funded Lessons

3.1 Lesson packages are for the named student only and are not transferable unless PressGO Driving School agrees in writing.

3.2 Package inclusions, pricing, validity periods and payment arrangements will be specified at the time of purchase or on the invoice. Students are responsible for booking and using their lessons within the agreed validity period, subject to availability.

3.3 Packages may require full payment upfront or may be offered with an agreed instalment arrangement. Where instalments are permitted, payment amounts and due dates will be specified on the invoice. Future bookings may be suspended while payment is overdue.

3.4 Where an employer, employment service, insurer, family member or other third-party funds the lessons, the student remains responsible for attendance, punctuality, safe conduct and compliance with these terms.

3.5 Funding approval does not guarantee additional lessons, a test booking or the student's readiness for a driving test. Any extension must be authorised by the funding organisation and accepted by PressGO Driving School.

4. Student responsibilities

4.1 The student must hold a current and valid learner's permit or driver's licence that permits them to drive the training vehicle. The original physical or approved digital credential must be available at each lesson. A lesson may be cancelled and charged if the student cannot establish that they are legally permitted to drive.

4.2 The student must comply with licence conditions, including requirements relating to corrective lenses, and must tell the instructor about any restriction that may affect the lesson.

4.3 The student must be fit to drive. They must not attend while affected by alcohol, illegal drugs, fatigue, illness, medication or any medical condition that may make driving unsafe. Relevant information that may affect safe instruction must be disclosed before driving begins.

4.4 The student must follow lawful and reasonable safety directions. The instructor may change the route, take control of the vehicle or end the lesson if necessary for safety.

4.5 The student and instructor must treat each other respectfully and behave appropriately. Abusive, threatening, discriminatory, sexually inappropriate or deliberately unsafe behaviour will not be accepted.

4.6 The instructor may refuse to commence or may end a lesson if the student is unfit, unlicensed, unsafe, abusive or unwilling to follow directions. Where the circumstances are within the student's control, the lesson may be charged in full.

4.7 The student must wear suitable footwear and ensure any personal items are secured. Smoking and vaping are not permitted in the training vehicle.

5. Instruction, progress and driving tests

5.1 PressGO Driving School provides automatic driving instruction, VORT preparation and mock driving tests. Unless expressly stated otherwise, PressGO Driving School is not the examining authority and cannot guarantee a test booking or result.

5.2 The instructor will provide instruction appropriate to the student's current ability, progress and safety needs. Lesson content and driving routes may be adjusted at the instructor's professional discretion.

5.3 Completion of lessons or a package does not guarantee that the student will be ready for, or pass, a driving test. Test results are determined by the student's performance and the relevant examining authority. No refund is provided solely because a student does not pass.

5.4 If the instructor does not believe the student is ready to attempt a driving test, the instructor may recommend further training and may decline use of the PressGO vehicle for the test where there are reasonable safety or vehicle-risk concerns.

5.5 VORT and test-package bookings may be subject to separate examiner fees, booking conditions and cancellation rules. Any such requirements will be explained before the booking is confirmed.

6. Road offences, safety, vehicle damage and personal property

6.1 PressGO Driving School will provide a registered, roadworthy and appropriately insured dual-control training vehicle and will take reasonable care in providing instruction.

6.2 Driving involves inherent risk. The student must exercise reasonable care and follow the instructor's directions. Nothing in this clause limits liability that cannot lawfully be limited.

6.3 The student is responsible for road offences they commit while driving, including speeding, disobeying traffic signals or signs, using a mobile phone unlawfully and breaching learner's permit or licence conditions. Any fine, demerit points or other legal consequences imposed on the student are the student's responsibility. If an offence notice is initially issued to PressGO Driving School or the vehicle owner, the student must provide any information reasonably required to identify or nominate the driver. This clause does not make the student responsible for an offence committed by the instructor or another person.

6.4 If loss or damage to the training vehicle or other property is caused by the student's deliberate, reckless, negligent or unlawful conduct, or by the student failing to follow a clear and reasonable safety direction, PressGO Driving School may seek recovery of its reasonable uninsured loss, including any insurance excess actually payable, to the extent permitted by law. The student is not automatically liable merely because they were driving. Responsibility will be assessed according to the circumstances, available evidence, any police or insurer findings, the instructor's actions and the applicable law. PressGO Driving School will take reasonable steps to

prevent or minimise loss, including giving instruction and using the dual brake where reasonably practicable.

6.5 The student is responsible for their personal belongings. PressGO Driving School will take reasonable care but is not responsible for loss or damage unless caused by a failure to exercise reasonable care or where liability cannot be excluded by law.

7. Privacy, records and in-vehicle cameras

7.1 PressGO Driving School may collect and store information reasonably required to provide lessons and meet business, safety, insurance and legal obligations. This may include contact details, home address, date of birth, licence details, lesson notes, invoices and communications.

7.2 Information may be shared with a funding organisation, examiner, insurer, regulator or service provider where reasonably necessary, authorised by the student or required by law. Only relevant information will be shared.

7.3 The training vehicle may use forward-facing, rear-facing and interior dash cameras for safety, incident evidence and insurance purposes. Recordings are not routinely published and will only be retained for as long as reasonably necessary, subject to technical storage limits and legal requirements.

7.4 Images, video, testimonials or test-pass photographs will not be used for marketing without the student's permission. A student may decline marketing consent without affecting their lessons.

8. General terms

8.1 PressGO Driving School may update these Terms and Conditions. The version provided or available when a booking is confirmed will apply to that booking unless a change is required by law or agreed with the student.

8.2 If any part of these terms is found to be invalid or unenforceable, the remaining terms continue to apply.

8.3 These terms are governed by the laws of South Australia. Nothing in these terms excludes, restricts or modifies any right, guarantee or remedy that cannot lawfully be excluded under the Australian Consumer Law.

8.4 Questions, concerns or complaints should be raised directly with PressGO Driving School so that a reasonable resolution can be considered.

Acceptance

The student accepts these Terms and Conditions by: confirming a booking; attending or participating in a lesson; making a payment; or allowing a third party to confirm or fund a booking on their behalf. A parent or guardian who arranges lessons for a student under 18 also agrees to these terms in relation to the booking and payment arrangements.

Contact

PressGO Driving School | www.pressgodrivingschool.com.au